

sam. 18/08/2018 08:17

Dear Benoit,

I hope all is well and that you and the crew are not too tired! I wanted to send on an email to express my deepest gratitude to you and your team for a job excellently well done. I particularly appreciate that you managed to sort out a solution regarding the water toys issue 😊 Please see below what I received from Geoffrey yesterday evening:

“Tonight is the last night of a very special vacation filled with amazing memories. It was soooooooooo fantastic from the very first to the very last moment.

Don't worry about the problem with the swimming pool.

The company forgot to give us weights to keep the net down in the water.

But since the kids didn't need the pool, Benoit arranged that the company came to pick up the pool and give us something else in return.

So today I had the chance to go on a Fly board jet thing... 😊👍

Which was amazing! So, don't worry about it, the company fixed it perfectly.

After our trip I'll take the time to come back to you with our total experience, but right now I'm going to enjoy our last dinner in the beautiful St. Tropez!”

I will revert again next week once I have more news from the client. In the meantime, I wish you a nice 24 hours of turnaround time 😊

Thanks again,
Frances

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